



Outreach & Enrollment

The Outreach and Enrollment Department is a central point of contact for South of Market Health Center patients to access clinical services. We provide face-to-face customer service to new and existing patients.

The Department also is the one place where patients can learn about insurance options, enroll in health insurance programs, and get information about other referral services. Outreach and Enrollment offers counseling and enrollment assistance appointments for many health insurance plans, including:

- Healthy San Francisco
- FamilyPACT
- Covered CA
- Medi-Cal
- Medicare

In order to assist you with enrollment into a medical plan, we request that you bring the following documents if available:

For Medi-Cal or Covered CA (age requirements: 19-64 years old)

- CA state driver's license/ID
- Proof of income (paycheck stub, etc)
- Proof of legal residency, such as passport, green card, or visa
- Birth certificate (for dependents under 19 only)

For Healthy San Francisco (18-64 years old)

- Proof of income: paycheck stub, etc.
- Bank statement within 45 days – account transaction summaries not accepted
- Proof of SF residency: utility bill, rental agreement or receipt
- Proof of legal residency: such as passport, green card, or visa
- Form 8023A from GA Worker
- Photo identification, such as Matricula Consular